



# Bank of Baroda (Botswana) Ltd.



Applying for  Registration  Deregistration  Resetting MPIN

BRANCH \_\_\_\_\_ SOLD ID \_\_\_\_\_

I/We request you to arrange to provide/remove above facility of Mobile Banking as per details below:

NAME OF ACCOUNT HOLDER (In Block Letters)														
PRIMARY ACCOUNT NUMBER	9	5	2											
MOBILE NUMBER Where Mobile Banking will work														
CUSTOMER ID														
e-Mail Address														

**Terms and Conditions :-**

- I / We confirm to download the Mobile Banking software as directed by the Bank through app store or through any other mode. I / We confirm that I / we have read the „TERMS & CONDITIONS“ related to Mobile Banking.
- I/We undertake to state that I/We will not share my/own application password and/or mPIN to anyone. The complete security of above password is my/own responsibility.
- I / We understand that I/We shall be required to initiate SMS or GPRS services for availing Mobile Banking facility and hence shall be liable to pay charges to my / our respective Service Provider as per applicable tariff plan. I / We also understand that Bank would not be responsible / liable for any such charges levied by the Service Provider.
- I / We understand that we I/ We shall be liable to pay Banks transaction charges and SMS charges as to my / our respective Service Provider for activating/using the mobile banking application.
- Please note that by registering for mobile banking, all accounts linked to your Customer ID (Savings, Current, Term Deposit, Loan & Overdraft account) will be linked to your mobile banking.
- Transactions initiated through Mobile Banking application are irrevocable; Bank shall not entertain any request for revocation of transaction or stop payment request for transactions initiated through Mobile Banking.
- Customers shall not use Mobile Banking channel for transfer of funds for illegal activities.
- Customers shall be responsible for the safe custody and security of the Mobile Banking application downloaded on their mobile phones to avoid unauthorized usage and should immediately inform Bank for disabling of Mobile Banking services in case of loss or theft of mobile phone.
- Customers should NOT share their application passwords and MPIN with anyone including Bank's staff / associate /representative.
- Customers shall abide by the limits imposed by Bank on maximum number of transactions and maximum amount permitted through Mobile Banking. Bank reserves the right to change the number of transactions and amount at any time.
- Bank shall not be responsible for any loss to customers arising out of usage of Mobile Banking.
- Bank shall be at liberty to affect any change in Term and Conditions from time to time.
- All terms and condition for mobile banking are governed by the terms & conditions mentioned on banks website [www.bankofbaroda.co.bw](http://www.bankofbaroda.co.bw)

**Disclaimer**

It is the Customer's responsibility to ensure that the Bank's mobile banking application is compatible with his/her mobile phone/handset. For whatever damage or loss, if any, incurred by the Customer due to downloading of the Bank's Mobile Banking software in his/her mobile phone, he/she shall be solely responsible. Further, the Customer shall be solely responsible/liable in keeping his/her application password and MPIN confidential to prevent unauthorized access/use of his/her mobile banking facility by any third party. For any payment effected by the Bank to a beneficiary based on the information received by the Bank from the Customer's mobile number registered in the Bank's record for mobile banking facility, the Customer shall be solely responsible/liable in any manner whatsoever for any loss, claim, liability as the case maybe or incidental thereto.

**Declaration**

I/We affirm, confirm and undertake that I/we have read and understood the Terms and Conditions for usage of the Bank of Baroda Mobile Banking services and agree to them. I/We am/are aware that the usage of Bank of Baroda Mobile-Banking is governed by the terms and conditions which are available on <https://www.bankofbaroda.co.bw> or any other site specified by Bank and I/we have reviewed the contents of the same. I/We accept and agree that I/we are aware of the contents of the terms and conditions and that all my/our rights and liabilities would be governed by the said terms and conditions by my/our act of accessing, I/we agree to adhere and comply regulation / practices set by telecom authority /regulatory/banking authority / Government of Botswana etc., towards mobile operations & associated banking activities. I/we thereby agree to be subject to and comply with all the provisions of the terms and conditions which are incorporated by reference herein and deemed to be part of this application form to the same extent as if such provisions had been set forth in full herein. The Customer agrees that the Bank shall not be held liable and shall be absolved from all liabilities whatsoever, if due to any reason beyond the control of the Bank, the Bank is unable to receive or execute any of the requests from the Customer or there is loss of information during the process of transmission or processing. The Customer further agrees that he/ she shall not hold the Bank responsible/liable for any loss whatsoever incurred to the Customer due to any failure or delay in transmission of information, if there is any error or inaccuracy of information or any other consequence arising from any cause beyond the control of the Bank which may include technology failure, mechanical breakdown, power disruption, error in transmission of information or message to any from the telecommunication equipment of the Customer and the network of any service provider and the Bank's system or any breakdown, interruption, suspension or failure of the telecommunication equipment of the Customer or the Bank's system.

Signature 1 <sup>st</sup> Ac Holder	
Name	
ID/Passport No	
Signature 2 <sup>nd</sup> Ac Holder	
Name	
ID/Passport No	
Signature 3 <sup>rd</sup> Ac Holder	
Name	
ID/Passport No	
Date :	

(For Branch/Office use only)

Certified that the signature/s of the account holder/s is/are as per the records and recommended for  
 (a) Registration  
 (b) De-registration  
 (c) Resetting of mPIN

Date of posting in CBS:	dd	mm	yyyy	Transaction ID in CBS:	
Branch:	_____			Branch Manager	_____
	Officer/Accountant Name:			Name:	